Rossett Community Flood Plan

The Community Flood Plan has been developed for the benefit of the whole community, and is managed by the volunteer Flood Warden Group.

Senior Flood Warden	Clyde Parker	Home: 01244 570 864	Mobile: 07743 604 655

Assistant Flood Warden	Peter Jones	Home: 01244 570 115	Mobile: 07815 475 304

Number of additional Volunteer Flood Wardens	4

Community Flood Plan Owner	Rossett Community Council c/o Community Council Clerk and Senior Flood Warden It is the responsibility of this person to review this plan as necessary, and to inform Natural Resources Wales of any changes made; please email **North.FIM@cyfoethnaturiolcymru.gov.uk**

Flood Warning information for your community	Rossett Fluvial Flood Warning Service: - 46 properties within the Flood Warning Area - The Flood Warning service constitutes three levels of warning; Flood Alert, Flood Warning, Severe Flood Warning (as well as the Remove Warning)

Controlled Document Version 4.0

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1. Amendment Record

It is intended that any amendments made to the Community Flood Plan should be agreed by all involved, and then recorded in the following table;

Amendment Date	Amendment Details	New Version	Date of next amendment (if applicable)
03/2011	Flood Plan Completed	1.0	03/2012
09/2014	Natural Resources Wales / Wrexham County Borough Council updates	1.1 – 1.6	01/2016
01/2016	Flood Plan Updated	2.0	01/2017
01/2017	Flood Plan Updated	3.0	01/2018
06/2017	Flood Plan Updated – changes made to the Community Flood Plan template, important telephone numbers amended, and Flood Warden resignation and recruitment	3.1	05/2018
07/2018	Flood Plan Updated	4.0	07/2019

2. Distribution List

Community Representatives
- Flood Warden Group - Local County Councillor - Rossett Community Council Clerk *The Community Flood Plan will be provided as a hard copy to all Flood Wardens, and via email to the Local County Councillor and the Rossett Community Council Clerk.*

Responding Organisations
- Natural Resources Wales - Wrexham County Borough Council (via North Wales Councils Regional Emergency Planning Service) - North Wales Police - Gresford Police Station - North Wales Fire and Rescue Service *The Community Flood Plan will be placed on Resilience Direct and organisations will be informed via email. It is the responsibility of each separate responding organisation to distribute copies to all relevant individuals / teams as required.*

3. Flood Wardens' Contact Details

Volunteers must not put their own life at risk.

Name	Address	Telephone	Mobile	Email	Registered to receive
Senior Flood Warden **Clyde Parker †**	**Hem House, Rossett Road, Rossett, LL12 0BW**	**01244 570 864 (H)**	**07743 604 655**	**parkerclyde @rocketmail.com**	**Rossett** *Flood Alert / Flood Warning / Severe Flood Warning*
Assistant Flood Warden **Peter Jones**	**33 Alyn Drive, Rossett, LL12 0HQ**	**01244 570 115 (H)**	**07815 475 304**	**i.jones477 @btinternet.com**	
Gerallt Smith	**Cam Yr Alyn Lodge, Burton Road, Rossett, LL12 0HU**	**01244 570 358 (H)**	**07941 895 157**	**gowain.smith @hotmail.co.uk**	
Ken Dolan	**6 Darland View, Rossett, LL12 0EH**	**01244 297 086 (H)**	**07907 229 868**	**kendolan1 @msn.com**	
Jean Fortune	**10 Mountain View, Harwoods Lane, Rossett, LL12 0ET**	**01244 571 155 (H)**	**07590 069 625**	**jean.fortune @btinternet.com**	
Jo Pretsell	**1 Sunny Villas, Station Road, Rossett, LL12 0HE**	N/A	**07811 957 966**	**joannapretsell @gmail.com**	

Contact details in **bold** have been registered onto Natural Resources Wales' Flood Warning System.

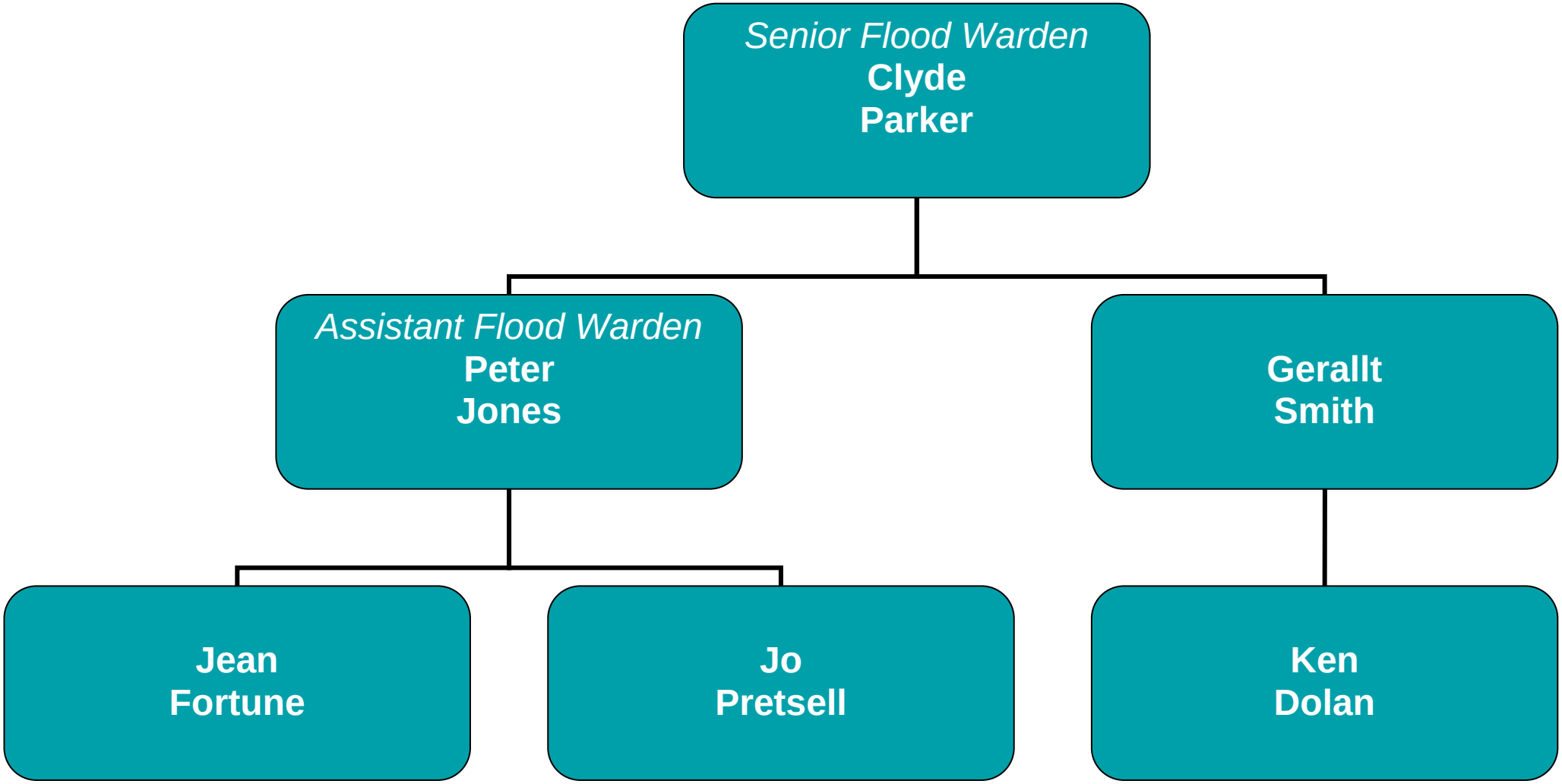
† Also receives the Alyn Catchment Flood Alert and Lower Dee Valley from Llangollen to Trevalyn Meadows Flood Warning Service

(H) – Home
(W) – Work

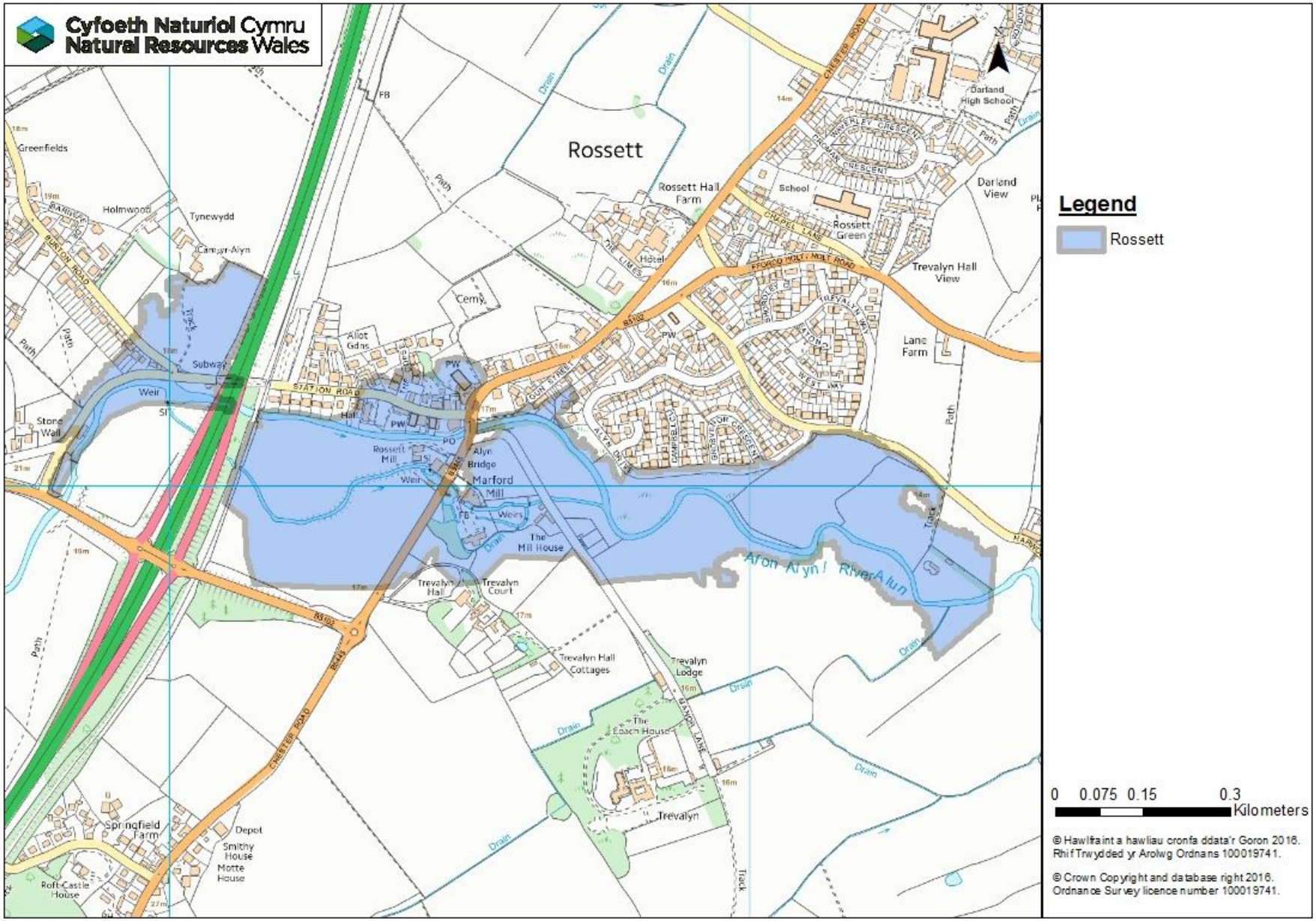
4. Cascade List

Please use the below cascade list when disseminating information to all Flood Wardens.

Flood Wardens should contact the Senior Flood Warden directly to report any issues in their allocated area.



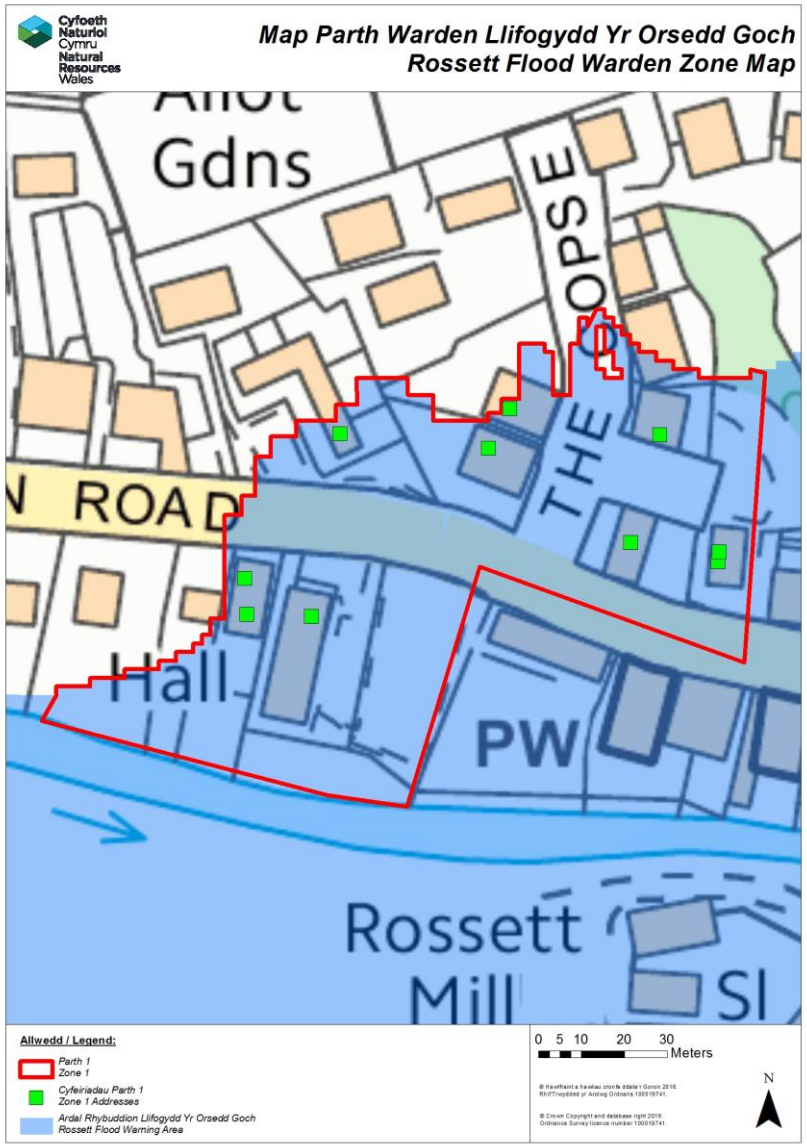
5. Map showing the Rossett Flood Warning Area



6. Locations at Risk – Zone 1

Zone 1	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- The Copse: *3 properties* - Village Mews: *2 properties* - Station Road: *3 properties* - Burton Close: *2 properties* **10 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Jean Fortune

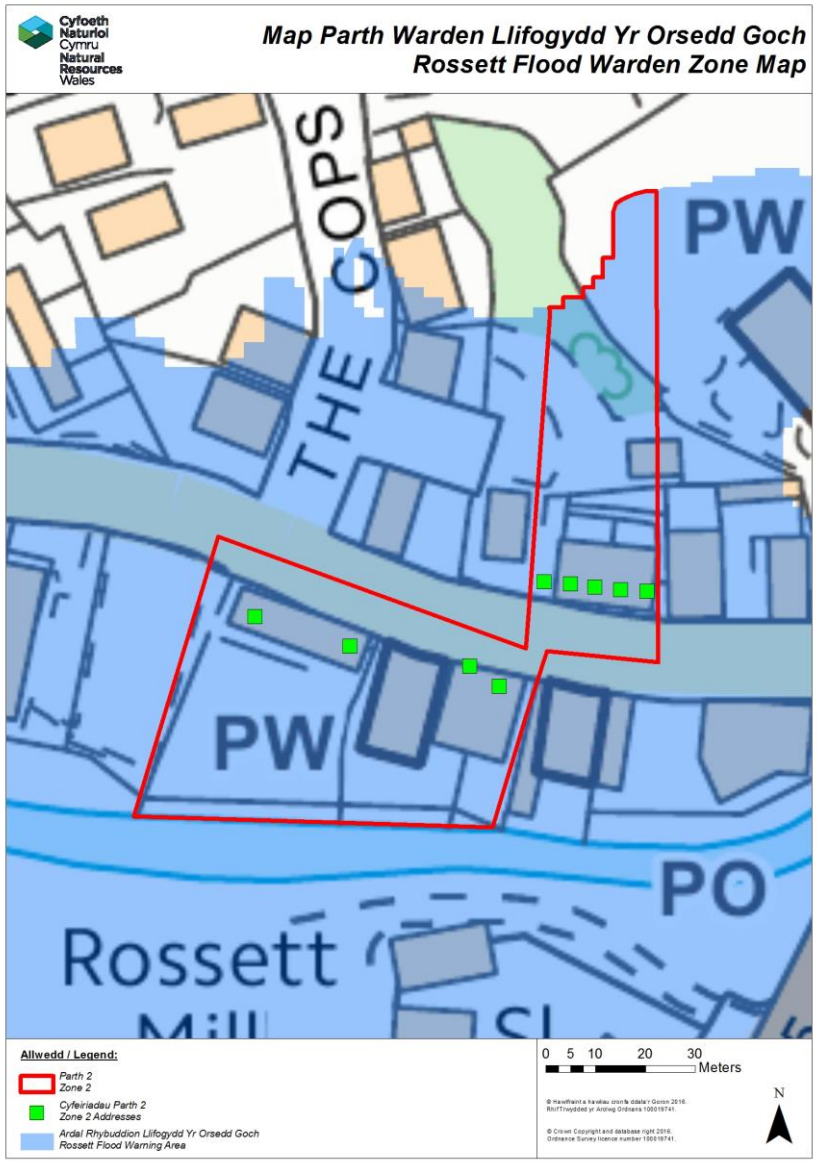
Flood Map



6. Locations at Risk – Zone 2

Zone 2	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- Sunny Villas: *5 properties* - Station Road: *6 properties* **11 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Ken Dolan

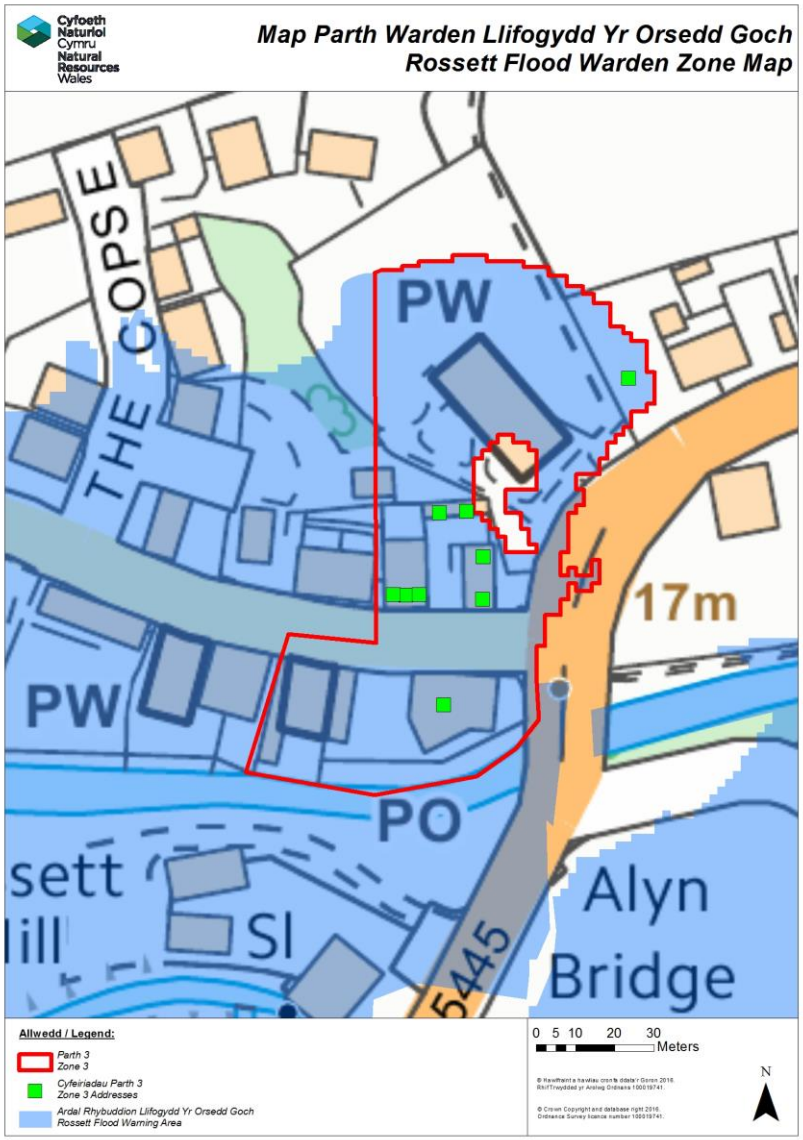
Flood Map



6. Locations at Risk – Zone 3

Zone 3	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- Bridge Mews Cottages: *3 properties* - Station Road: *7 properties* - Chester Road: *2 properties* **12 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Jo Pretsell

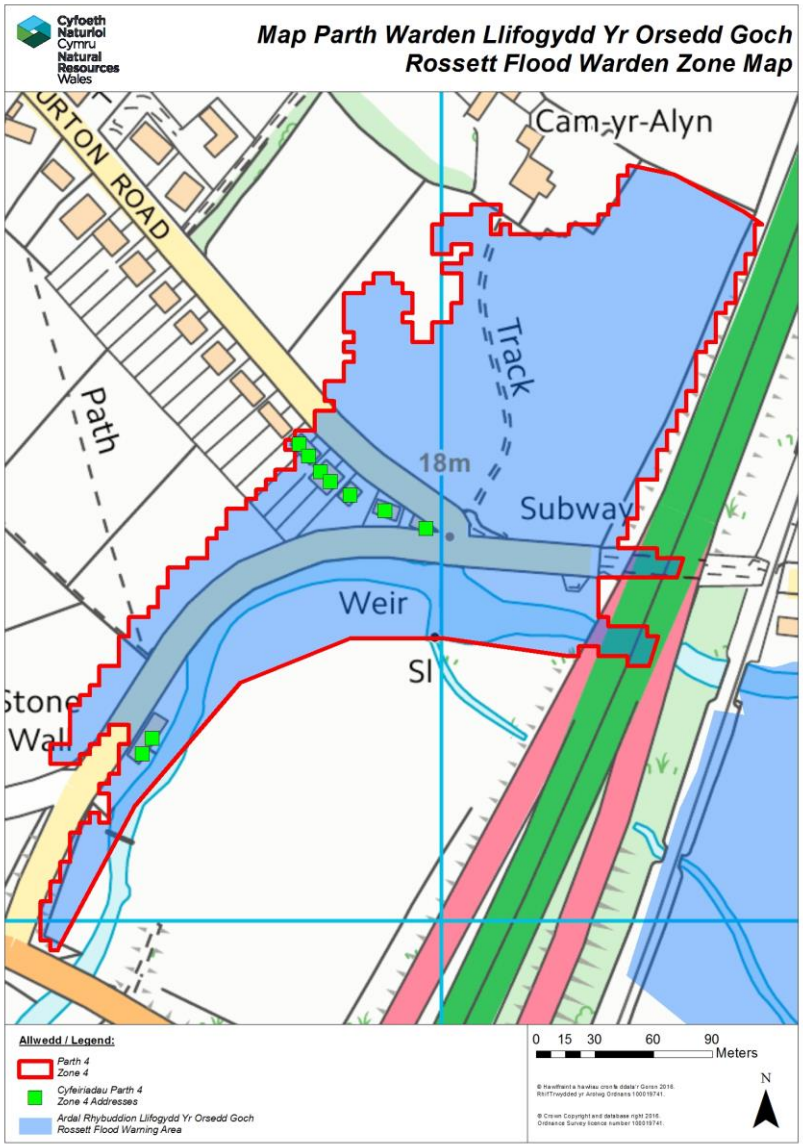
Flood Map



6. Locations at Risk – Zone 4

Zone 4	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- Llay Road: *2 properties* - Burton Road: *7 properties* **9 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Gerallt Smith

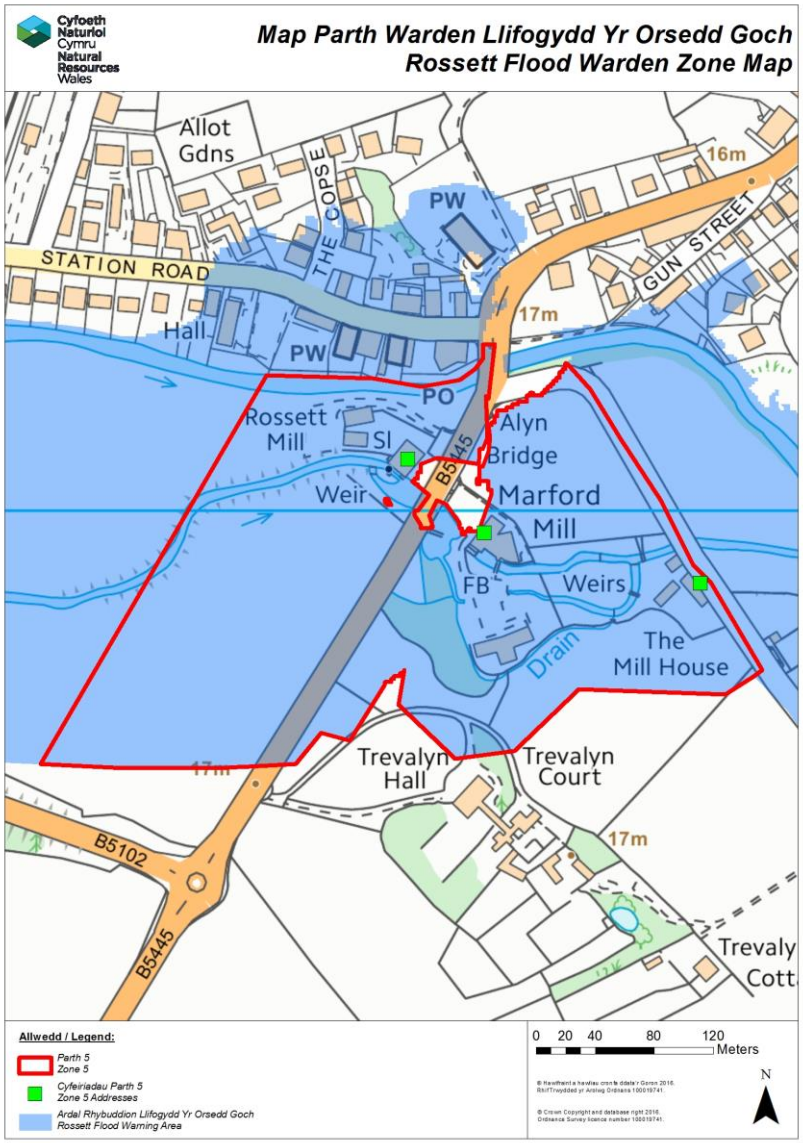
Flood Map



6. Locations at Risk – Zone 5

Zone 5	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- Chester Road: *2 properties* - Manor Lane: *1 property* **3 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Clyde Parker

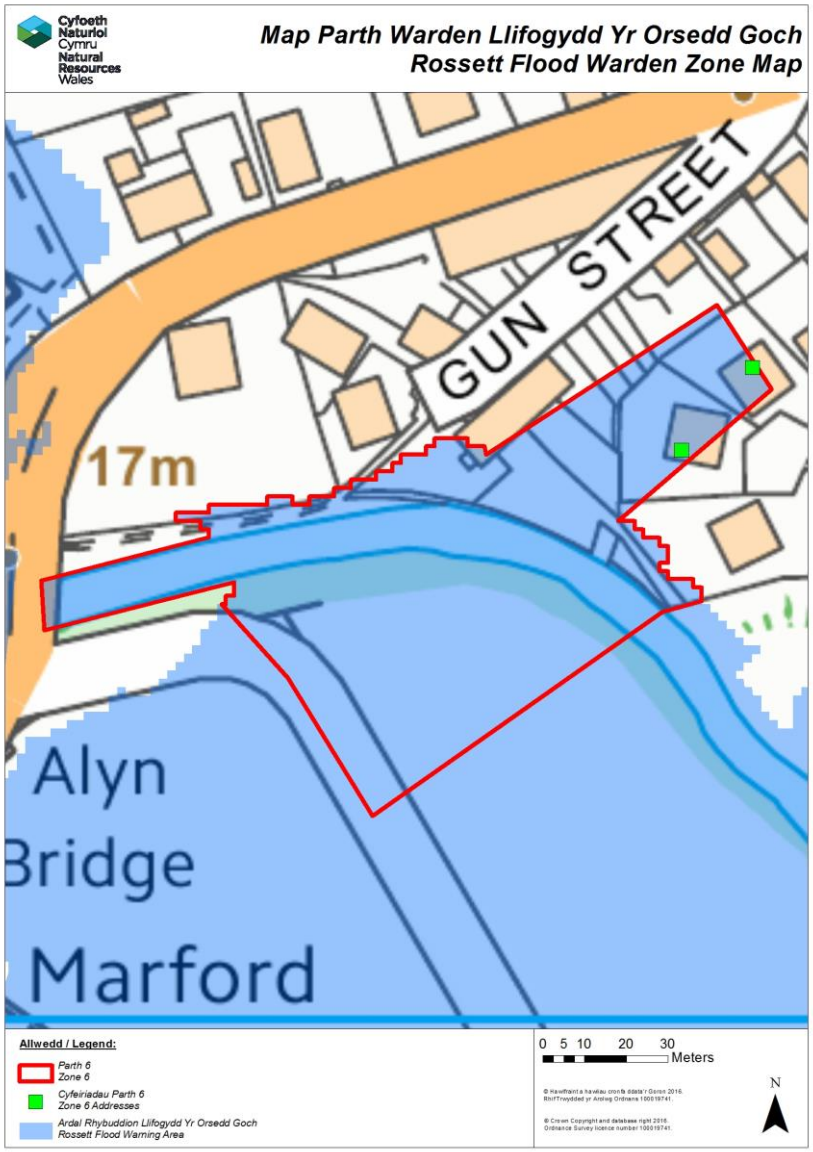
Flood Map



6. Locations at Risk – Zone 6

Zone 6	
Flood Warning Area	Rossett
Area (and number of properties) at risk	- Alyn Drive: *2 properties* - Gun Street: *1 property* **3 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Peter Jones

Flood Map

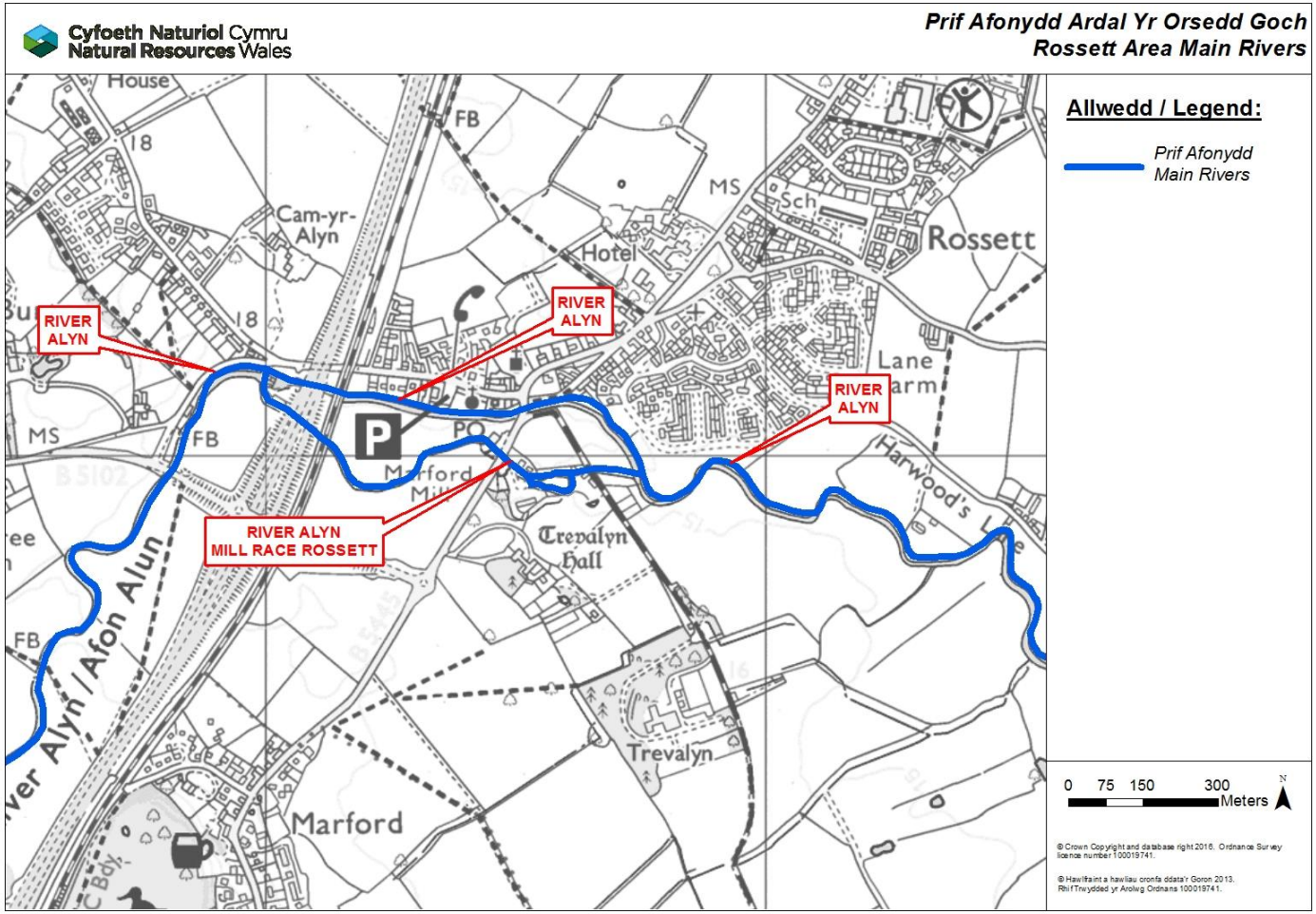


7. Watercourse Designation

The following map shows which watercourses in the Rossett area are designated as Main Rivers (in blue).

Natural Resources Wales are the risk management authority for matters relating to flooding from Main Rivers. Natural Resources Wales has powers to work on Main Rivers to manage flood risk.

All other watercourses are designated as Ordinary Watercourses. It is the Local Authority that is the risk management authority for Ordinary Watercourses. The Local Authority has powers to manage flood risk from Ordinary Watercourses.



8. Roles, Responsibilities and Actions for Flood Wardens

Actions	Notes
Register to receive Flood Warnings	All Flood Wardens to register on the Floodline Warning Direct service to receive all warnings associated with this plan.
Appoint Senior and Assistant Flood Wardens	- A Senor and Assistant Flood Warden should be appointed. - The Senior Flood Warden will be the main point of contact as stated in this plan. - The Assistant Flood Warden will deputise if the Senior Flood Warden is unavailable.
Allocated Areas	Consider how a flood warning area should be split up into sections and shared between all wardens.
Attend meetings and maintain the Community Flood Plan	- Senior Flood Warden to arrange meetings as appropriate with all wardens named in this plan. - This is an opportunity for all wardens to report any issues raised in the community and ensure that the plan is up to date. - If amendments are required inform Natural Resources Wales who will amend and re-distribute the plan on your behalf.
Engage with residents	- Ensure that residents within their allocated areas are aware of the Community Flood Plan and its content. - Encourage residents to register to receive the free Flood Warning Service. This can be done by:- ▪ providing contact details to the Flood Warden ▪ contacting Natural Resources Wales' Bangor office on 0300 065 3738 ▪ visiting Natural Resources Wales' website: **www.naturalresources.wales** ▪ contacting Floodline on 0345 988 1188 - Inform residents of their Quickdial Number, as well as Natural Resources Wales' website for further information following the issue of Flood Warning messages. - Explain to residents the meaning of the Flood Warning codes. - Encourage property owners to take own responsibility to protect their properties by providing them with relevant information.
Communication	Communicate with relevant organisations as indicated in this plan.
Assist all responding organisations	- Flooding information may need to be distributed to the community by organisations. - The Flood Wardens should arrange the distribution of these materials as a group, and to confirm with the relevant organisation when all materials have been distributed.
Flooding Exercises	If an exercise is organised for your community you will be invited to attend and participate.
Reporting flood risk issues	- If any issues arise prior to a flood, report to the relevant organisation via the Senior Flood Warden. - This can include issues such as blockages to rivers or drains, damage to any flood defence structure, or any queries that have been raised by individual residents.
Respond to warnings as necessary	If you are unavailable to cascade further information to other Flood Wardens during a flooding event, for example working away, holiday, sickness etc. once an alert or warning has been received contact the Senior Flood Warden to inform of your unavailability.
Forward Command Post	The Senior Flood Warden will be invited to attend the Forward Command Post.
Keep a log of events	Flood Wardens should keep a log of all correspondence between residents and organisations, prior, during and after a flooding event. This log can then be used during de-briefs.
Sandbags	- It is the property owner's responsibility to instigate any actions, such as obtaining sandbags, to defend against occurrences of flooding to their property. - It is highly recommended that sandbags are sourced by property owners prior to an event and stored in a dry place.
Flood Wardens must not put their own lives at risk	- Flood Wardens should consider their own health and safety at all times, and should not take any actions that may compromise their own or other safety. - Flood Wardens should not enter floodwater; only trained professionals are fully aware of the dangers of floodwater, and are able to minimise the risks involved.

9. Useful Telephone Numbers

Organisation	Reason for contacting	Contact number	Availability
Floodline:			
Floodline	- Register to receive the Flood Warning Service - Receive advice on flood risk in your area - Up to date information following the issue of Flood Warnings	0345 988 1188	24/7
Natural Resources Wales:			
Report it	Report environmental incidents, which includes blocked main watercourses or other blockages that might pose a risk of flooding, and collapsed or badly damaged river or canal banks	0300 065 3000	24/7
Wrexham County Borough Council:			
Streetscene (Pride in your Streets)	Make general enquiries, report flooding issues and request sandbags	01978 298 989	24/7
Emergency Services:			
North Wales Police **North Wales Fire and Rescue Service** **Wales Ambulance Service**	Emergency	999	24/7
Dee Valley Water (Water Service):			
Telephone Enquiries	General Enquiries	01978 846 946	08:00-17:00
Leakline	Report a leak on Dee Valley Water pipes	0800 298 7112	24/7
Dŵr Cymru / Welsh Water (Sewerage Service):			
Report	Report a leak, wastewater problem, sewer pollution or odour	0800 052 0130	24/7
SP Energy Networks (Electrical Emergencies):			
National Freephone Number	Report an electrical emergency or power outage	105	24/7
Wales & West Utilities (Gas Emergencies):			
National Gas Emergency Service	Report if you smell gas, think you have a gas leak, or are worried that fumes containing Carbon Monoxide are escaping from a gas appliance	0800 111 999	24/7
National Flood Forum:			
Contact	- Independent charity - Support individuals and communities at risk of flooding - Independent directory of flood protection products and services	01299 403 055 **www.nationalfloodforum.org.uk** **www.bluepages.org.uk**	Office Hours

10. Responsibilities of Respondoning Organisations

Organisation	Responsibility
Natural Resources Wales	- Monitor river levels. - Issue Flood Alerts, Flood Warnings and Severe Flood Warnings as appropriate. - Inspect own Flood Defences, Embankments and Assets. - Install temporary flood defences. - Arrange Flood Advisory Service Teleconference between all organisations as appropriate.
Wrexham County Borough Council	Depending on the time and nature of the incident and available resources some or all of the following may take place; - Support the emergency services and those engaged in emergency response. - Liaise with essential service providers. - Liaise with central and regional government departments. - Manage the local transport and traffic networks. - Assist with evacuation by arranging transportation. - Set up and manage rest centre arrangements. - Co-ordinate emergency support from the voluntary organisations. - Attend any breaches in existing assets on ordinary watercourses. - Respond to environmental health issues, such as contamination and pollution. - Provide support and advice to individuals. - Provide advice / guidance with business continuity. - Instigate the recovery of affected communities. - Carry out clean-up work in affected communities following flooding. - Carry out investigations into flooding incidents.
Dŵr Cymru / Welsh Water	- Ensure pumping stations and treatment works are operational. - Endeavour to maintain water supply, and to attend customers experiencing internal flooding as soon as it is safe to do so.
North Wales Police	- General control and coordination of responses. - Set up cordons around flood area. - Evacuation.
North Wales Fire and Rescue Service	- Rescue operations. - Use of high volume pump(s) if requested and available for deployment.
Wales Ambulance Service	- Alert initial responses. - Transport of vulnerable.
Coastguard	- Rescue operations.
All	- Provide officer presence at Forward Command Post, Bronze (Operational level), Silver (Tactical Level) and the Gold (Strategic Level) if established.

11. Flood Alert – Definition and Actions

Level of warning	Definition	Action	Notes
Flood Alert	**Flooding is possible. Be prepared.** Low lying land and roads will be affected first. Farmers should consider moving livestock and equipment away from areas likely to flood.	All Flood Wardens should look on the Natural Resources Wales website **www.naturalresources.wales** for further information. Alternatively, call Floodline on 0345 988 1188 and key in quickdial number 191902 for further information.	Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden. Please note: There will **not** be an automated message to inform members of the public when a Flood Alert is removed. This information will only be available on the internet and on Floodline.

12. Alyn Hotel Demountable Defence Trigger – Definition and Actions

Level of warning	Definition	Action	Notes
Alyn Hotel Demountable DefenceTrigger	The Alyn Hotel Demountable Defences will be installed by Natural Resources Wales. This is due to predicted weather forecast which could result in high river levels. The Demountable Defences will be monitored and Flood Warning messages will be issued as appropriate.	Natural Resources Wales' Flood Incident Duty Officer (East) will contact Wrexham County Borough Council, the Alyn Hotel and the Senior Flood Warden to inform that the Alyn Hotel Demountable Defences will be installed. The Senior Flood Warden to cascade information to the other Flood Wardens. There are no further actions for Flood Wardens to perform.	This message will **NOT** be shared with the general public. Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden.

13. Flood Warning – Definition and Actions

Level of warning	Definition	Action	Notes
Flood Warning 	**Flooding is expected. Immediate Action Required.** Take action now to prevent water getting into your home, move family pets and valuables to a safe place. If caught in a flash flood, get to high ground. Stay away from flood water and don't take risks.	The Senior Flood Warden can contact Natural Resources Wales for further information on the Flood Warning issued. The Senior Flood Warden should cascade all relevant information to the Flood Wardens as necessary. Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden. The Senior Flood Warden should then report these issues to the relevant organisation as necessary. Natural Resources Wales' Flood Incident Duty Officer (East) will contact the Senior Flood Warden to notify if the Forward Command Post (FCP) has been opened. The Senior Flood Warden can attend, or pass information to the Forward Command Post on conditions in the area.	Flood Wardens should consider their own health and safety at all times, and should not take any actions that may compromise their own or others safety. Decisions in regards to resources available, evacuation, rest centre and transport arrangements will be discussed at the Forward Command Post (FCP). Flood Wardens' contact details can be found on pages 5, and contact details for all relevant organisations can be found on page 15. Contact the Emergency Services if required.

Forward Command Post (FCP)
A Forward Command Post (FCP) is a site or building where the operational level of response will take place During flooding incidents FCP's may be established to ensure **multi-agency** co-ordination of response at or near the scene. Numerous organisations will be involved. The Senior Flood Warden will be invited to attend, but the decision will be made on the day by the Senior / other Wardens of who attends or not.

14. Severe Flood Warning – Definition and Actions

Level of warning	Definition	Action	Notes
Severe Flood Warning	**Severe Flooding. Danger to Life.** You may be evacuated from your property. Co-operate with the emergency services. Call 999 if you are in immediate danger.	Senior Flood Warden to continue liaison with all relevant organisations at the Forward Command Post (FCP). Senior Flood Warden to cascade information to all Flood Wardens as necessary.	If not done so already, North Wales Police in collaboration with all relevant organisations will set up the Silver (Tactical) Command to deal with the flood event. Evacuation will be coordinated from the Silver (Tactical) Command by North Wales Police and other relevant organisations. If necessary, the Gold (Strategic) Command at Police Headquarters, Colwyn Bay will also be set up.

15. Warning no longer in force – Definition and Actions

Level of warning	Definition	Action	Notes
Warning no longer in force	**No further flooding is currently expected for your area.** Flood Warnings and Alerts may still be in force for surrounding areas. Flood water may still be around for several days.	Natural Resources Wales will be in contact following a flood event to gain feedback on what happened; did you receive the Flood Warning messages, did you activate the plan etc. The Senior Flood Warden should arrange a meeting with all other Flood Wardens to review this plan. Contact Natural Resources Wales on 0300 065 3738 to discuss amendments.	The Flood Wardens can provide assistance to residents in the community following a flood event. Further information can be found on the Natural Resources Wales website:- **www.naturalresources.wales** *Click on Flooding>What to do before, during and after a flood>what to do during and after a flood*. Flood Wardens have been provided with a 35 point list written by an individual affected by flooding, which gives a list of things to do and not to do once flooding has occurred in a property.