Rossett Community Flood Plan

The Community Flood Plan has been developed for the benefit of the whole community, and is managed by the volunteer Flood Warden Group.

Senior Flood Warden	Andrew Steven	Home: 01978 854 722	Mobile 07801 545 262

Assistant Flood Warden	Peter Jones	Home: 01244 570 115	Mobile: 07815 475 304

Number of additional Volunteer Flood Wardens	5

Person (s) responsible for reviewing the plan	Rossett Community Council c/o Community Council Clerk and Senior Flood Warden

Maintenance of the Plan	It is the responsibility of Rosset Community Council to arrange meetings to review this plan, and to inform Natural Resources Wales of any changes via email: **Warning.informing.north@naturalresourceswales.gov.uk** Natural Resources Wales will be in contact annually to review the plan.

Flood Warning information for your community	River Alyn at Rossett Fluvial Flood Warning Service: - 109 properties are covered by the Community Flood Plan - Of which 96 properties are within the Flood Warning Area - The Flood Warning service constitutes three levels of warning; Flood Alert, Flood Warning, Severe Flood Warning (as well as the Warning no longer in force message)

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1. Amendment Record

It is intended that any amendments made to the Community Flood Plan should be agreed by all involved, noted in the table below, and redistributed to all concerned.

Amendment Date	Amendment Details	New Version	Date of next amendment (if applicable)
03/2011	Flood Plan Completed	1.0	03/2012
09/2014	Natural Resources Wales / Wrexham County Borough Council updates	1.1 – 1.6	01/2016
01/2016	Flood Plan Updated	2.0	01/2017
01/2017	Flood Plan Updated	3.0	01/2018
06/2017	Flood Plan Updated – changes made to the Community Flood Plan template, important telephone numbers amended, and Flood Warden resignation and recruitment	3.1	05/2018
07/2018	Flood Plan Updated	4.0	07/2019
2020	Flood Plan Updated to new template– removal and addition of flood wardens	5.0	-
01/2021	Flood Plan Updated – Removal and addition of flood wardens, addition of Sandbags section	5.1	-
08/2021	Flood Plan Updated – Flood Warning Area map and Flood Warden Zones updated	5.2	08/2022
03/2022	Flood Plan Updated – Addition of Flood Warden	5.3	08/2022
01/2023	Flood Plan Updated - Almere Ferry area added to plan. New warden added to the plan	6.0	01/2024
08/2024	Flood Plan Updated – Removal and addition of flood wardens	7.0	08/2025

2. Distribution List

The Community Flood Plan will be distributed by NRW to the following:

- Flood Warden Group
- Rossett County Councillor
- Rossett Community Council Clerk
- North Warning & Informing Team, Natural Resources Wales
- Natural Resources Wales' Flood Incident Duty Officers

The Community Flood Plan will be shared on Resilience Direct (multi agency information sharing platform) via the North Wales Resilience Forum secretariat at nwrf@northwalesfire.gov.wales

3. Flood Wardens' Contact Details

Name	Address	Telephone	Mobile	Email	Registered to receive
Senior Flood Warden **Andrew Steven**	**Parkside Farm, Park Lane, Rossett, Wrexham, LL12 0BL**	01978 854 722	**07801 545 262**	**ajsteven@sky.com**	**River Alyn at Rossett** *Flood Alert / Flood Warning / Severe Flood Warning*
Assistant Flood Warden **Peter Jones**	**33 Alyn Drive, Rossett, LL12 0HQ**	**01244 570 115 (H)**	**07815 475 304**	**i.jones477 @btinternet.com**	
Gerallt Smith	**Cam Yr Alyn Lodge, Burton Road, Rossett, LL12 0HU**	**01244 570 358 (H)**	**07941 895 157**	**gowain.smith @hotmail.co.uk**	
Curtis Morgan[!]	**Moorside, 1 Park lane Court , Rossett , Wrexham, LL120BQ**	**N/A**	**07721416774**	**N/A**	
Jo Pretsell	**1 Sunny Villas, Station Road, Rossett, LL12 0HE**	01244 292 415	**07811 957 966**	**joannapretsell @gmail.com**	
David Jones[†*!]	**Ithells Bridge Farm, Almere Ferry Road, Trevalyn, Rossett Wrexham, LL12 0BU**	**01244 570 122**	**07970 223 419**	**David @trevalyn.co.uk**	
Lyndon Vickery	**20 Trevalyn Way, Rossett, Wrexham LL12 0EJ**	01244570609	**07831169787**	**Vickerylyndon @gmail.com**	

Contact details in **bold** have been registered onto Natural Resources Wales' Flood Warning System.

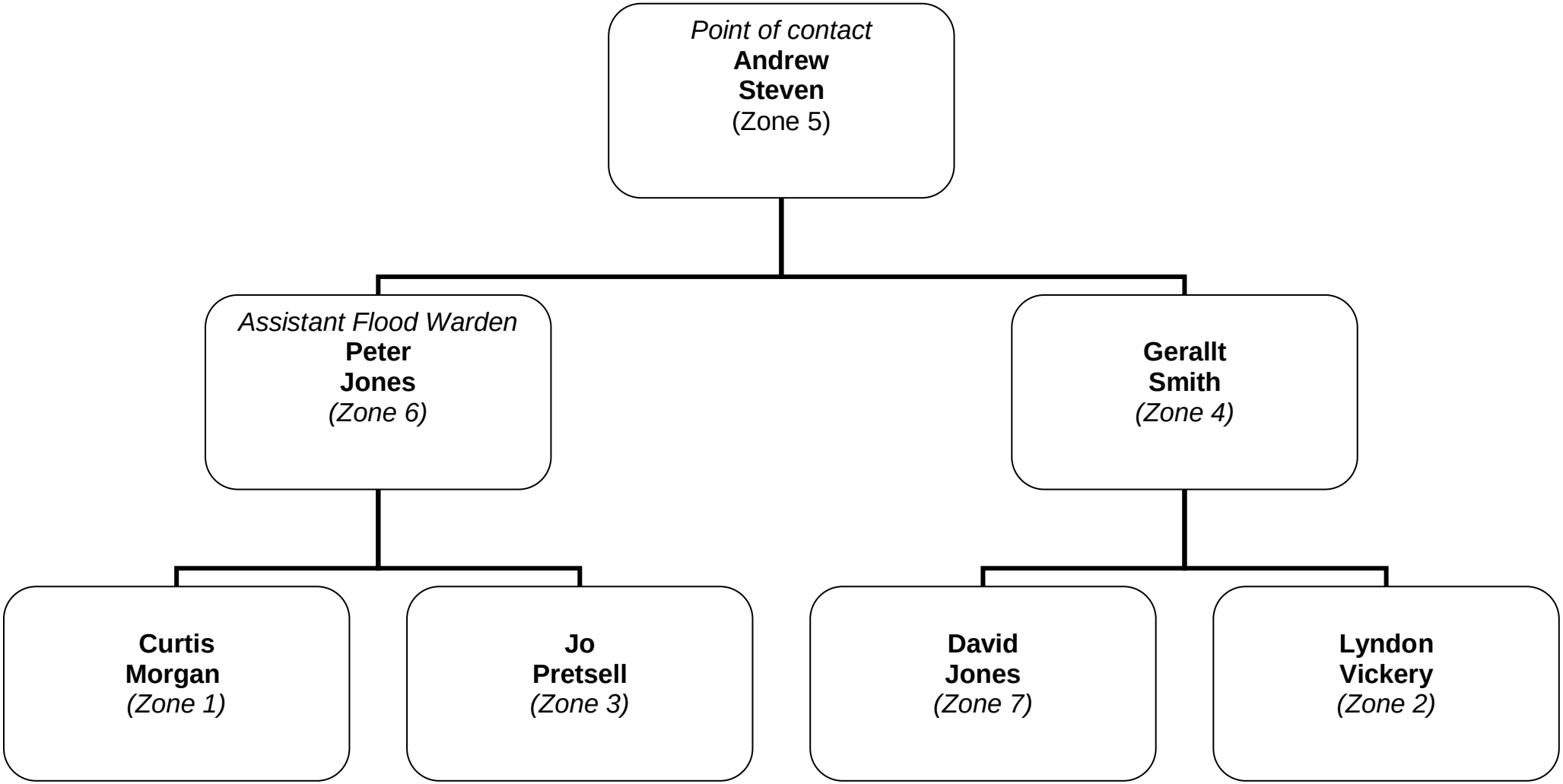
[!] Also receives the Lower Dee Valley from Llangollen to Trevalyn Meadows Flood Warning Service
[†] Also receives the Alyn catchment Flood Alert
[*] Also receives the Lower Dee Catchment Flood Alert

(H) – Home
(W) – Work

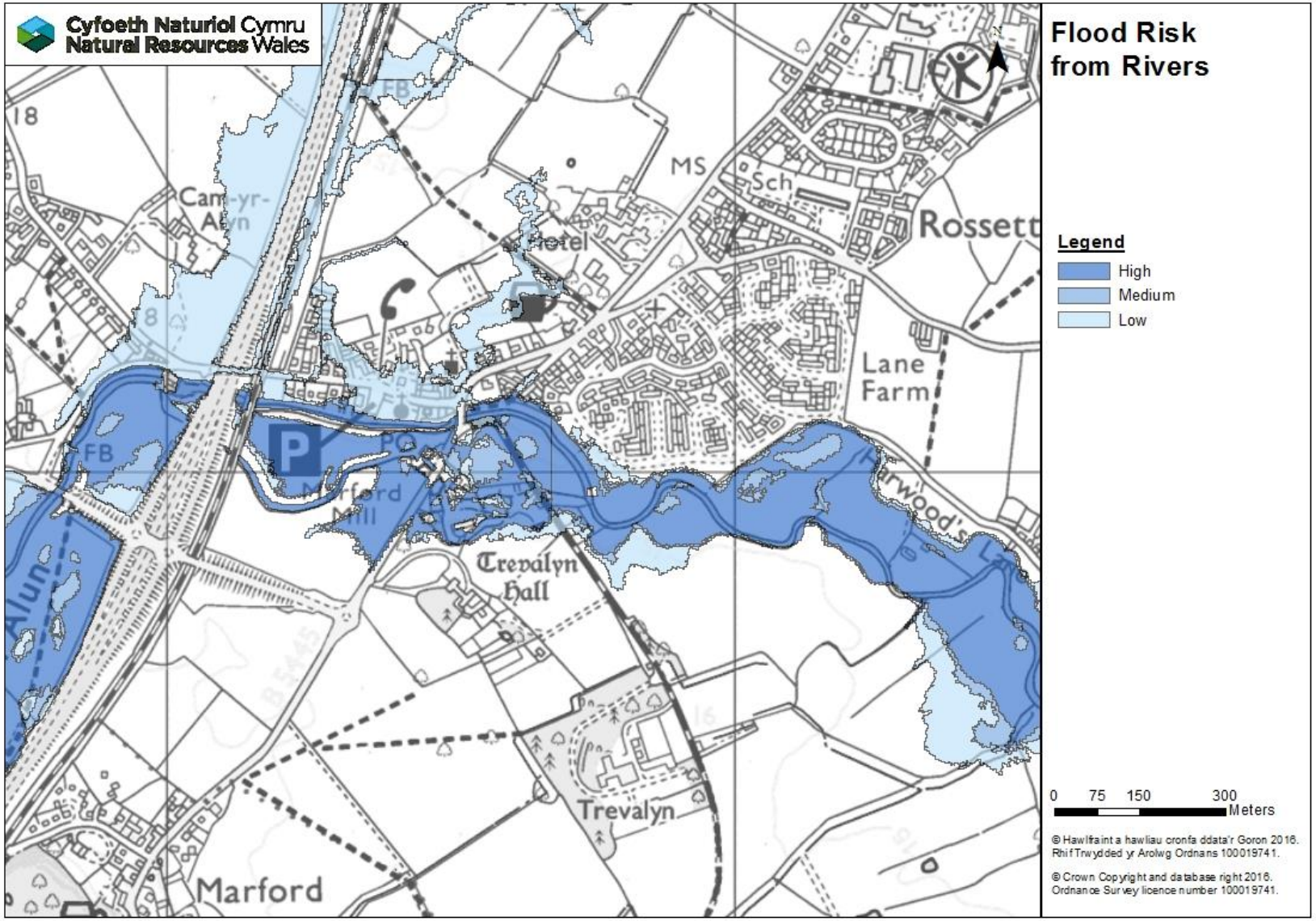
4. Cascade List

Please use the below cascade list when disseminating information to all Flood Wardens. Flood Wardens should contact the Senior Flood Warden directly to report any issues in their allocated area.

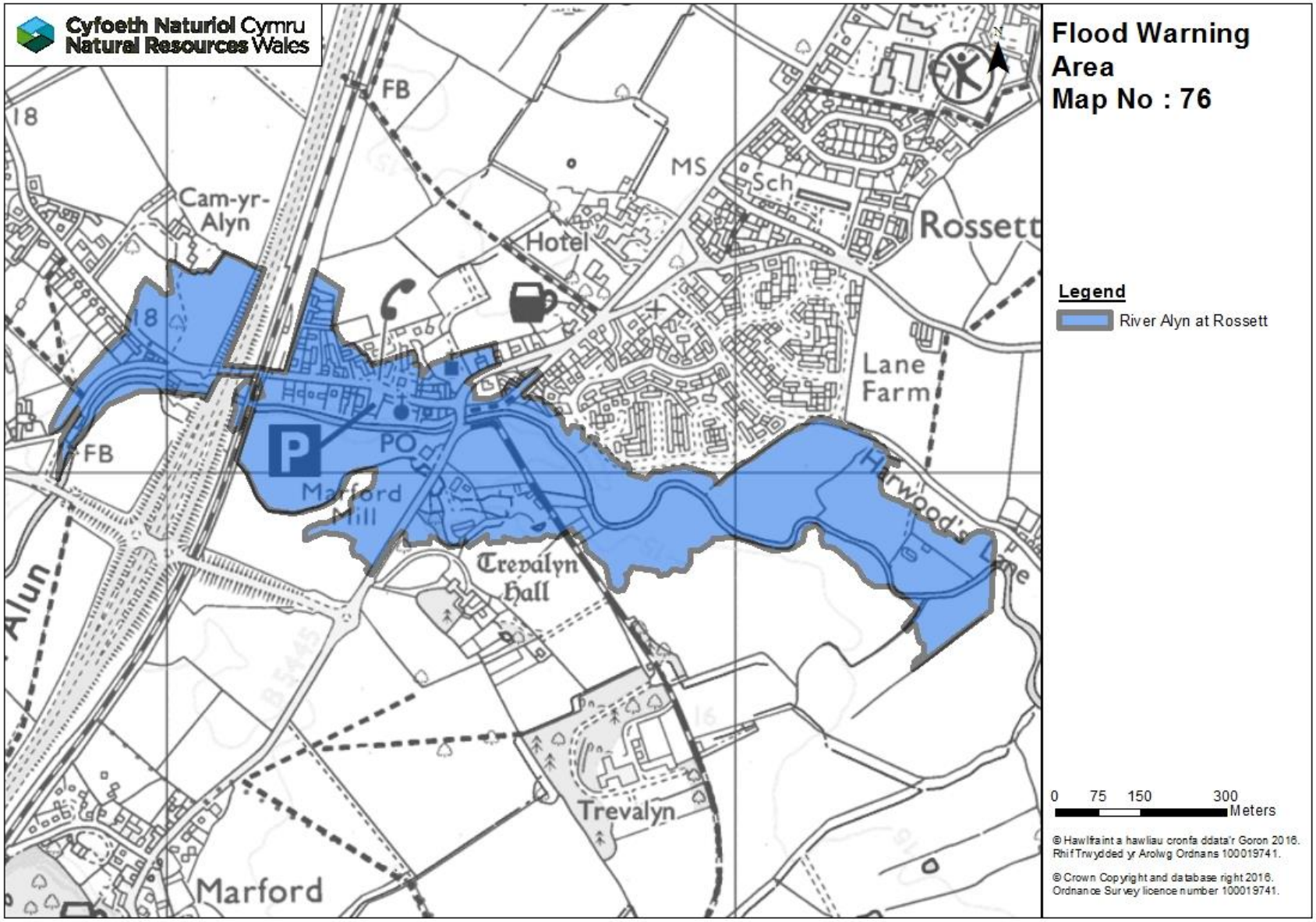
A WhatsApp group has been created for quicker communication between Flood Wardens.



5. Flood Risk from Rivers



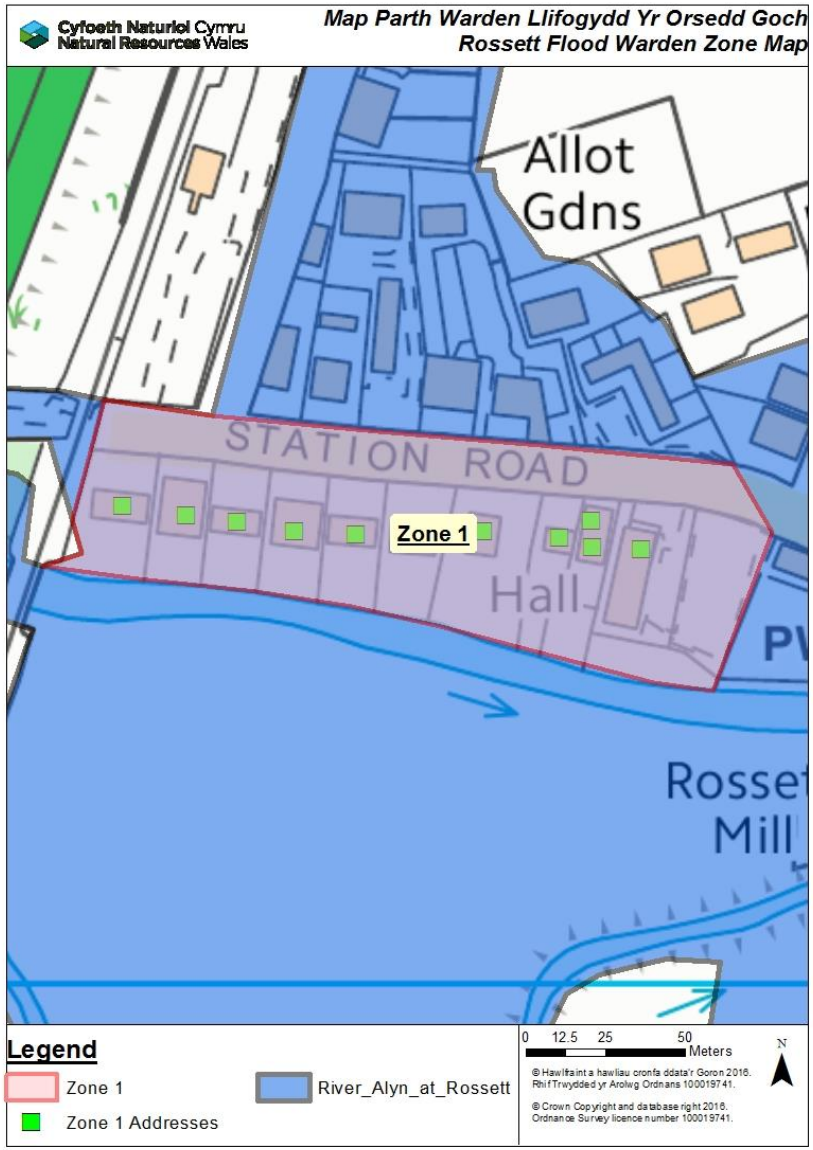
6 River Alyn at Rossett Flood Warning Area



7. Flood Warden Zone 1

Zone 1	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- Station Road: *11 properties* **11 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Curtis Morgan

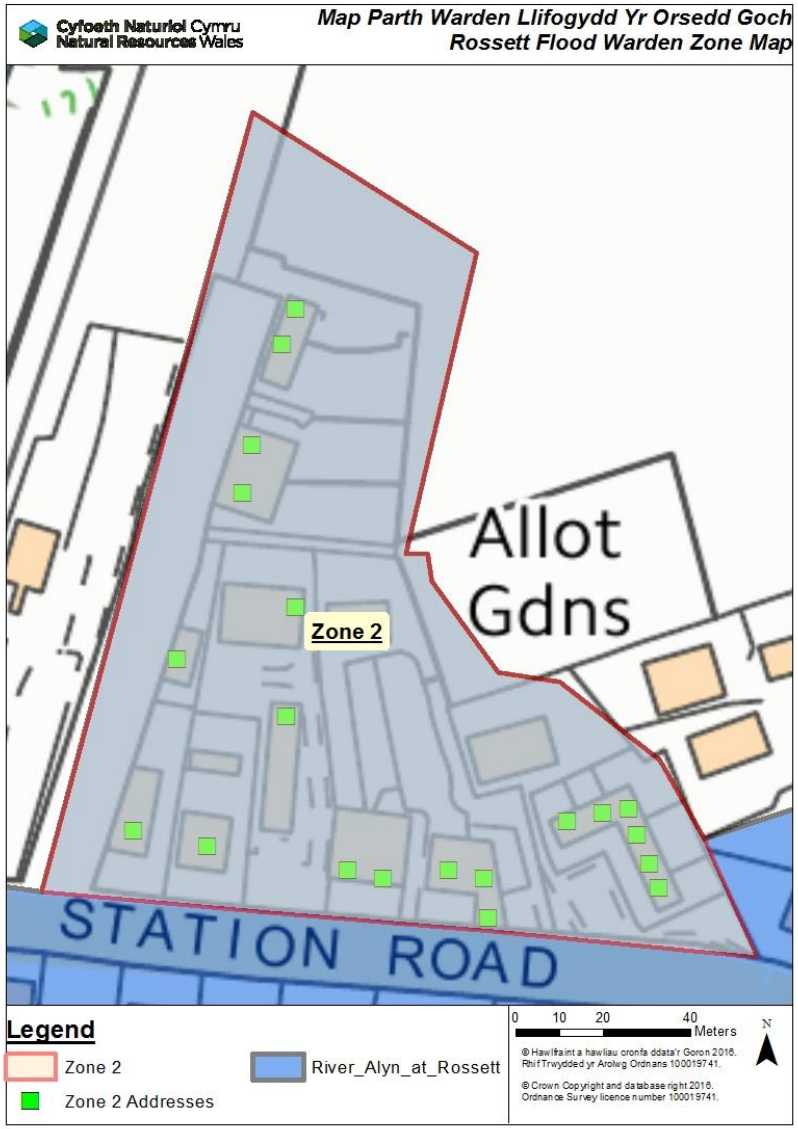
Flood Map



7. Flood Warden Zone 2

Zone 2	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- Burton Close: 6 *properties* - Station Road: *14 properties* - Elm Court: *16 properties* **36 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Lyndon Vickery

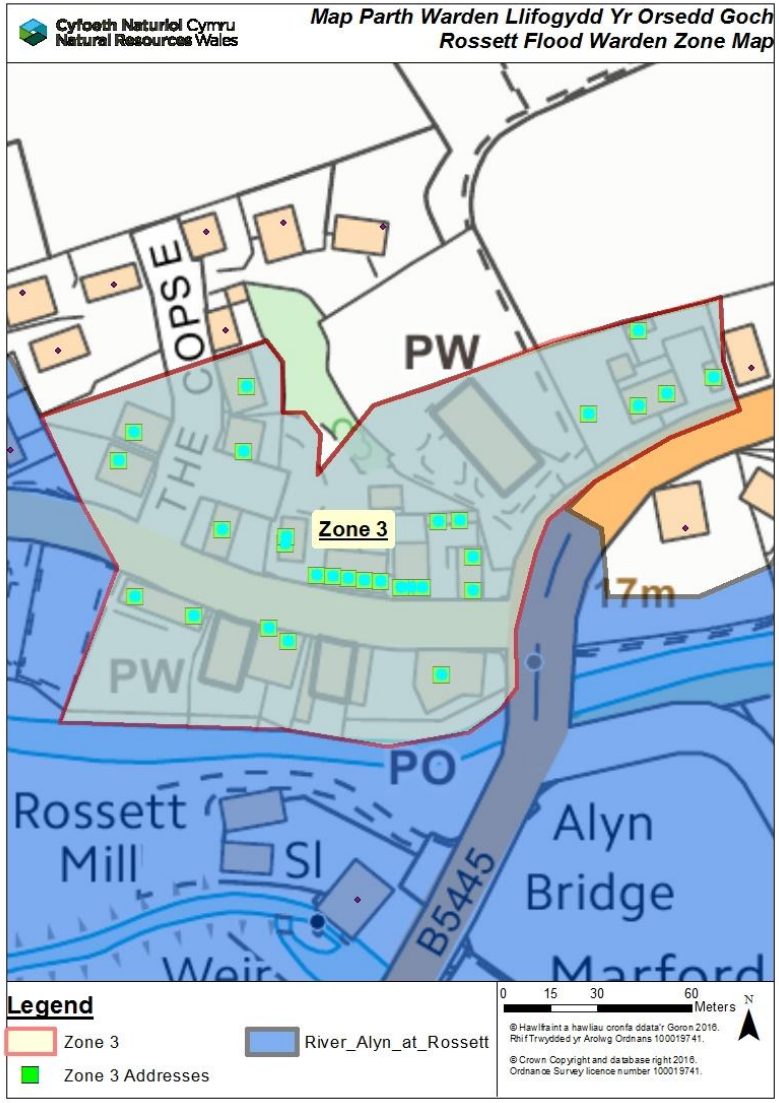
Flood Map



7. Flood Warden Zone 3

Zone 3	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- The Copse: *5 properties* - Station Road: *5 properties* - Chester Road: *5 properties* **29 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Jo Pretsell

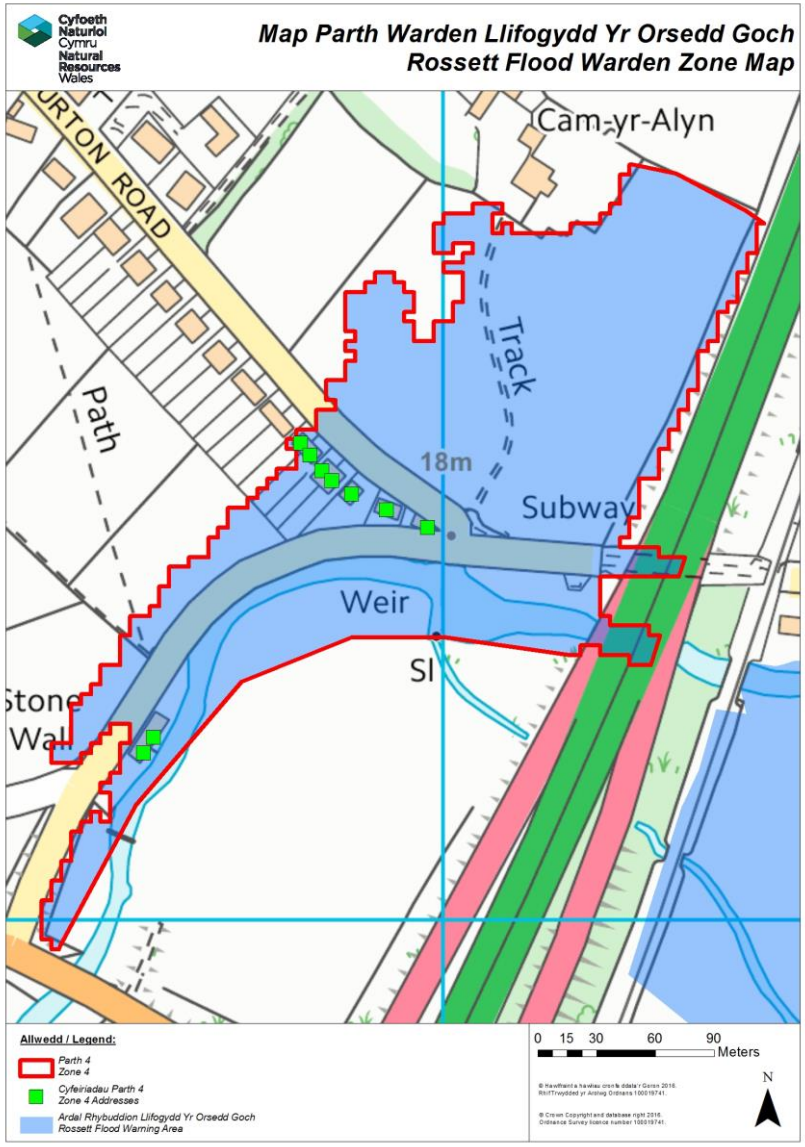
Flood Map



7. Flood Warden Zone 4

Zone 4	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- Llay Road: *2 properties* - Burton Road: *7 properties* **9 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Gerallt Smith

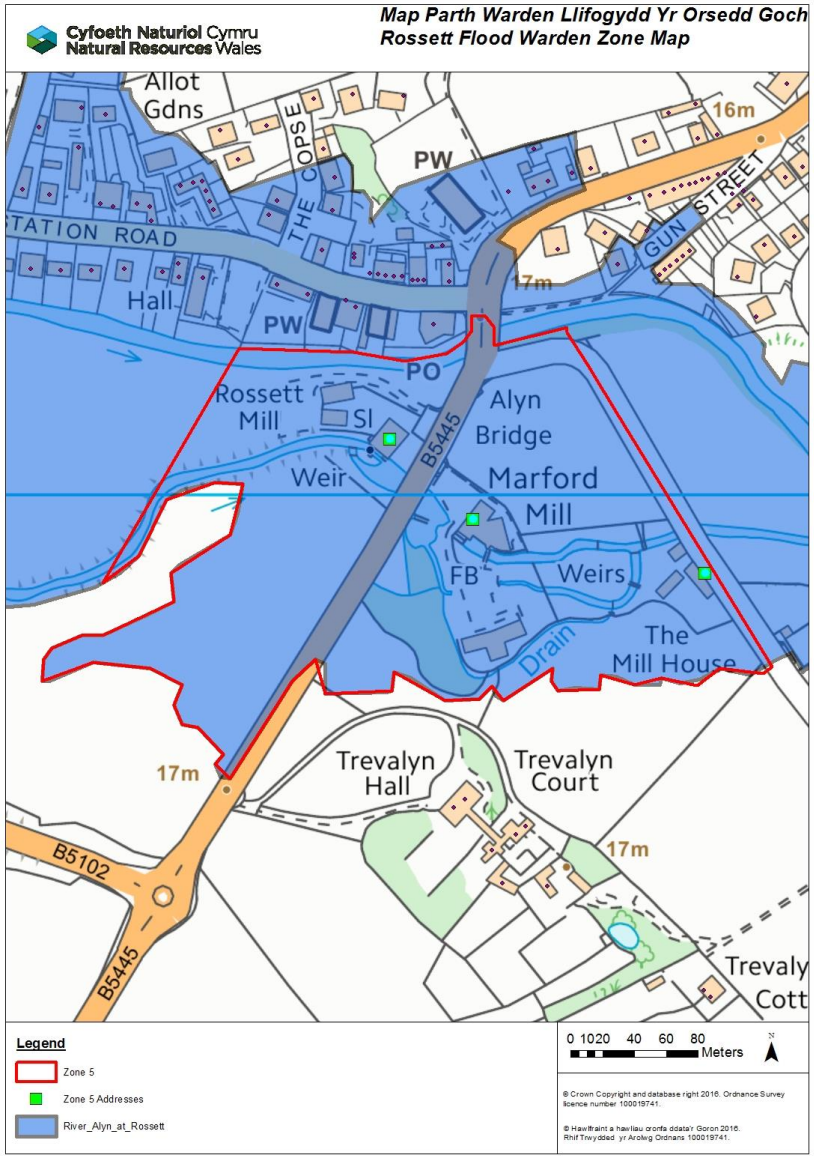
Flood Map



7. Flood Warden Zone 5

Zone 5	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- Chester Road: *2 properties* - Manor Lane: *1 property* **3 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Andrew Steven

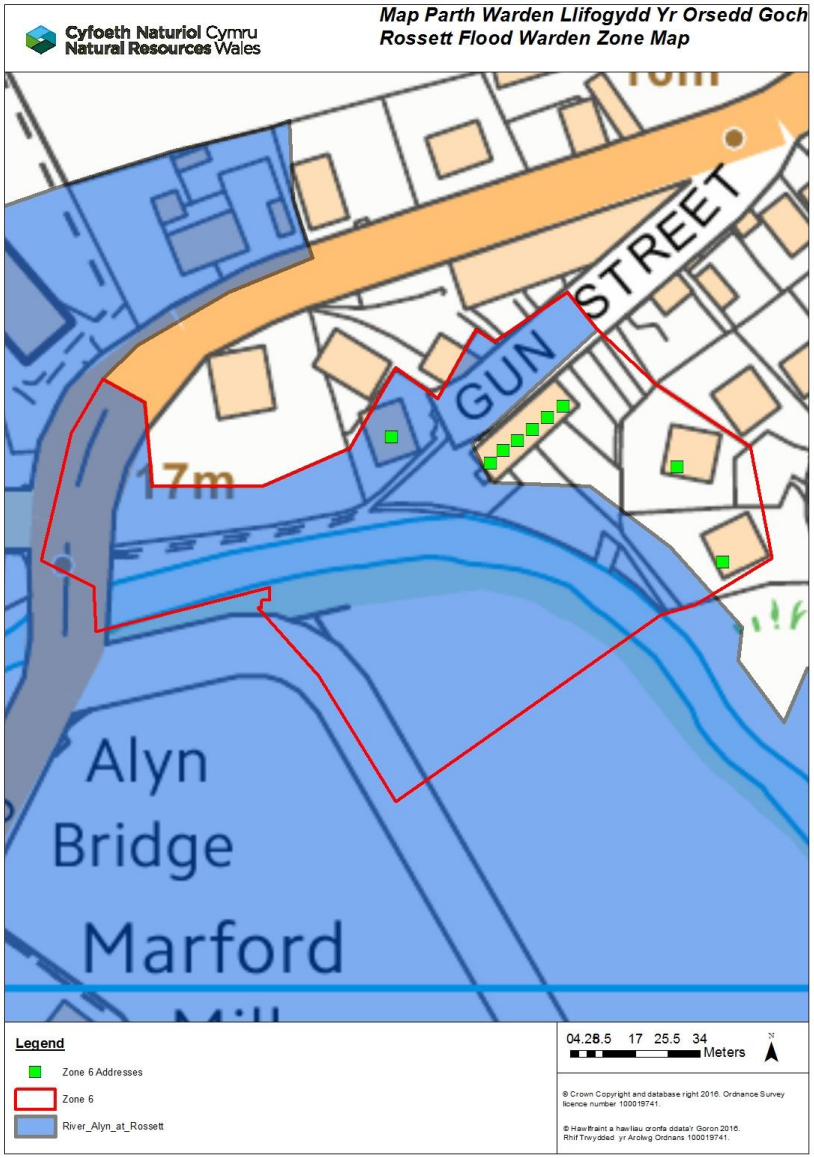
Flood Map



7. Flood Warden Zone 6

Zone 6	
Flood Warning Area	River Alyn at Rossett
Area (and number of properties) at risk	- Alyn Drive: *7 properties* - Gun Street: *1 property* **8 PROPERTIES IN TOTAL**
Flood Warden(s) responsible for the zone	Peter Jones

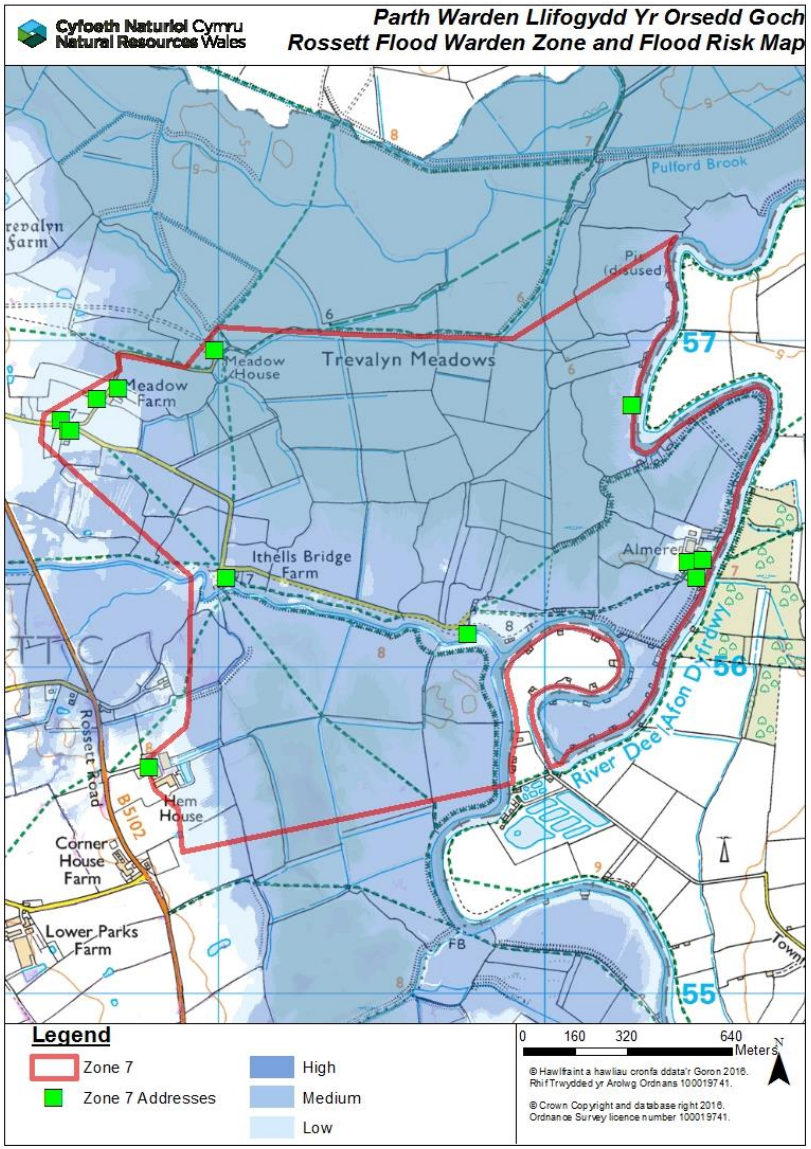
Flood Map



7. Flood Warden Zone 7

Zone 7	
Flood Warning Area	This area is not covered by the River Alyn at Rossett Flood Warning Area
Area (and number of properties) at risk	- Almere Ferry Road: 9 - Trevalyn: 4 **13 PROPERTIES IN TOTAL** **Chalets and static caravans: ~40**
Flood Warden(s) responsible for the zone	**David Jones** **Assistant: Andrew Steven**

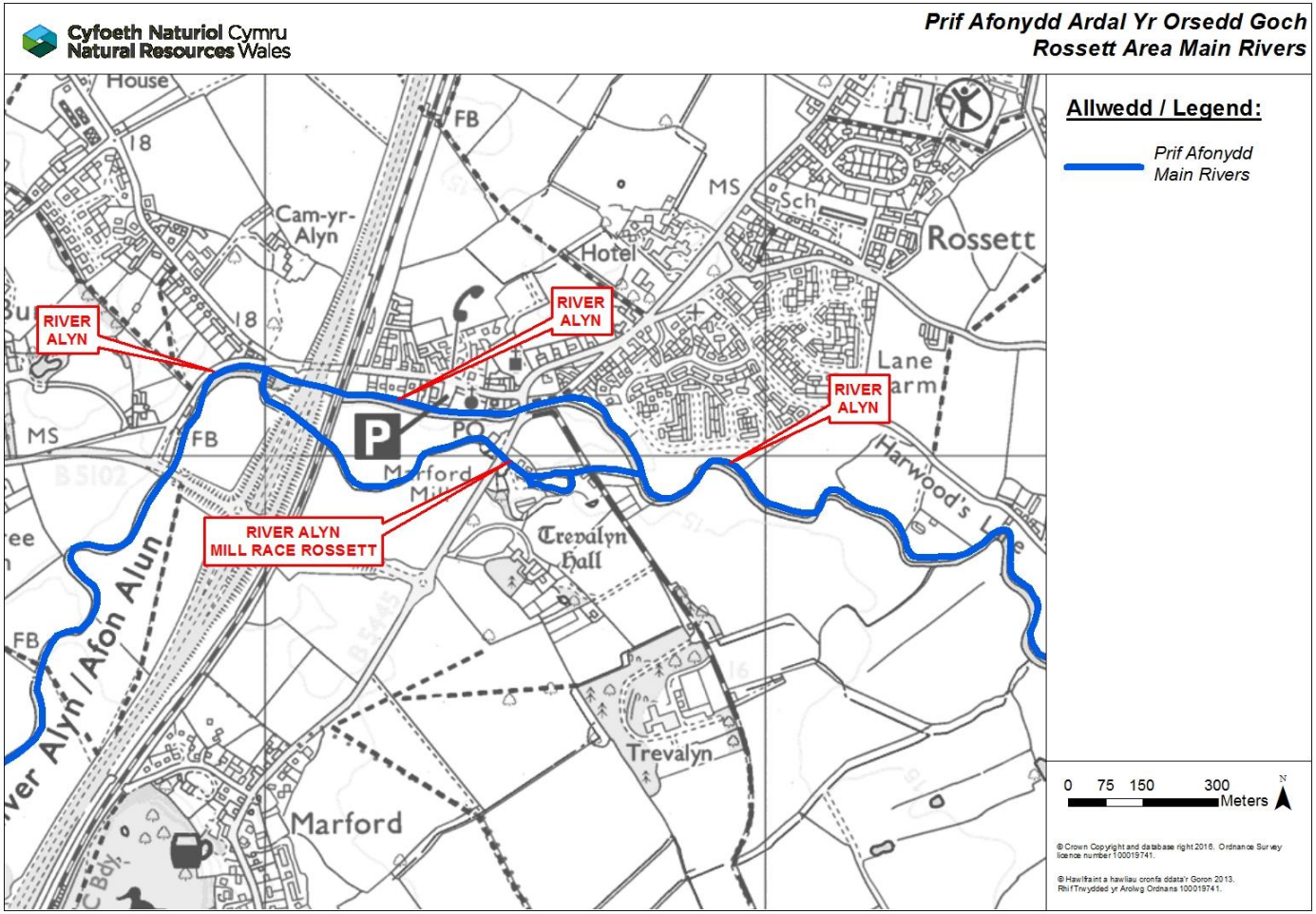
Flood Map



8. Main Rivers

The following map shows which watercourses in the Rossett area are designated as Main Rivers (in blue).

Natural Resources Wales are the risk management authority for matters relating to flooding from Main Rivers. Natural Resources Wales has powers to work on Main Rivers to manage flood risk.



9. Roles, Responsibilities and Actions for Flood Wardens

Actions	Notes
Senior and Assistant Flood Wardens	- A Senior or Assistant Flood Warden should be appointed. - The Senior Flood Warden will be the main point of contact for emergency services/NRW/Local Authority during an incident. - The Assistant Flood Warden will deputise if the Senior Flood Warden is unavailable. - A Senior and/or Assistant Flood Warden should always be available.
Person(s) responsible for reviewing the plan	- Arrange meetings as appropriate with all wardens to report any issues raised in the community and ensure the plan is up to date. - Amend the Community Flood Plan as necessary and inform NRW of any amendments required.
Register to receive the Flood Warning Service	- Register on the Flood Warning System to receive all warnings associated with this plan.
Zones	- Consider how the flood risk area should be split and shared between the Flood Wardens. - Concentrate engagement/awareness efforts within each warden's zone.
Engage with residents	- Ensure that residents within their allocated area are aware of the Community Flood Plan and its content. - Encourage residents to register to receive the free Flood Warning Service. To register; ▪ visit Natural Resources Wales' website: **www.naturalresources.wales** ▪ phone Floodline: 0345 988 1188 ▪ fill in a registration form and post it to Natural Resources Wales - Provide relevant literature to residents, for example Natural Resources Wales' flood information pack. - Ensure residents are aware of the Natural Resources Wales website and the Floodline service, to include the quickdial number. - Encourage property owners to take own responsibility to protect their properties by providing them with relevant information.
Communication	- Communicate with relevant organisations as indicated in this plan. - The Flood Warden Group can utilise social media to better manage communication before, during and after an event.
Assist all responding organisations	- Flooding information may need to be distributed to the community by relevant organisations. - Flood Wardens can assist with the distribution of these materials as a group, and to confirm with the relevant organisation when all materials have been distributed.
Flooding Exercises	- If an exercise is organised, ensure that all relevant organisations are invited to attend and participate.
Reporting flood risk issues	- If any issues arise prior to or during a flood, report to the relevant organisation via the Senior Flood Warden. - This can include issues such as blockages to rivers or drains, damage to any flood defence structure, or any queries that have been raised by individual residents.
Respond to warnings as necessary	- If you are unavailable, for example working away, holiday, sickness etc. notify the Senior or Assistant Flood Warden.
Keep a log of events	- Endeavour to keep a log of all correspondence between residents and organisations, prior, during and after a flooding event. This log can then be used during de-briefs.
Sandbags	- It is the property owner's responsibility to instigate any actions, such as obtaining sandbags, to defend against occurrences of flooding to their property. - It is highly recommended that sandbags are sourced by property owners prior to an event and stored in a dry place. - To be aware of Wrexham County Borough Council's sandbag policy for future reference
Flood Wardens must not put their own lives at risk	- Consider your own health and safety at all times, and do not take any actions that may compromise your own or others safety. - Do not enter floodwater; only trained professionals are fully aware of the dangers of floodwater, and are able to minimise the risks involved.

10. Useful Telephone Numbers

Organisation	Reason for contacting	Contact number	Availability
Floodline:			
Floodline	- Register to receive the Flood Warning Service - Receive advice on flood risk in your area - Receive latest flooding information via quickdial number	0345 988 1188 *(Not Free)*	24/7
Natural Resources Wales:			
Report it	Report damage or danger to the natural environment, which includes blocked main watercourses, landslides or flooding from rivers and the sea.	0300 065 3000 *(Not Free)*	24/7
Flood Incident Duty Officer	Discuss warnings issued, forecasted conditions and to report flooding from the community during incidents	Telephone number provided to Senior and Assistant Flood Wardens only	24/7
Wrexham County Borough Council:			
Streetscene (Pride in your Streets)	Make general enquiries, report flooding issues and request sandbags	01978 298 989	Office Hours
Highways	Out of hours emergency contact	01978 292 055	24/7
Emergency Services:			
North Wales Police	Emergency	999 *(Free)* 101 *(Not Free)*	24/7
North Wales Fire and Rescue Service			
Wales Ambulance Service			
Dŵr Cymru / Welsh Water (Sewerage Services):			
Report	- Report a leak - Report a wastewater problem - Report sewer pollution - Report an odour	Wastewater – 0800 085 3968 *(Free)* Clean Water – 0800 052 0130 *(Free)*	24/7
Hafren Dyfrdwy (Water Services)			
Emergencies	- Report drain Flooding - Report general water supply issues - Report blocked drains - Report a leak	0800 085 8033	24/7
Non-emergency WhatsApp messages		+44 330 678 0679	24/7
SP Energy Networks (Electrical Emergencies):			
National Freephone Number	Report an electrical emergency or power outage	105 *(Free)*	24/7
Wales & West Utilities (Gas Emergencies):			
National Gas Emergency Service	Report if you smell gas, think you have a gas leak, or are worried that fumes containing Carbon Monoxide are escaping from a gas appliance	0800 111 999 *(Free)*	24/7
National Flood Forum:			
Contact	- Independent charity - Support individuals and communities at risk of flooding - Independent directory of flood protection products and services	01299 403 055 *(Not Free)* **www.nationalfloodforum.org.uk** **www.bluepages.org.uk**	Office Hours

11. Responsibilities of Respondoning Organisations

Organisation	Responsibility
Natural Resources Wales	- Monitor river levels. - Issue Flood Alerts, Flood Warnings and Severe Flood Warnings. - Inspect Flood Defences, Embankments and Assets within NRW's remit. - Install temporary flood defences. - Arrange Flood Advisory Service Teleconference between all organisations.
Wrexham County Borough Council	Depending on the time and nature of the incident and available resources some or all of the following may take place; - Support the emergency services and those engaged in emergency response. - Liaise with essential service providers. - Liaise with central and regional government departments. - Manage the local transport and traffic networks. - Assist with evacuation by arranging transportation. - Set up and manage rest centre arrangements. - Co-ordinate emergency support from the voluntary organisations. - Attend any breaches in existing assets on ordinary watercourses. - Respond to environmental health issues, such as contamination and pollution. - Provide support and advice to individuals. - Provide advice / guidance with business continuity. - Instigate the recovery of affected communities. - Carry out clean-up work in affected communities following flooding. - Carry out investigations into flooding incidents.
Dŵr Cymru / Welsh Water	- Ensure pumping stations and treatment works are operational. - Endeavour to maintain water supply, and to attend customers experiencing internal flooding that is seen to be coming from a DCWW network be it surface water / foul / combined system or any above ground asset such as a pumping station or treatment works as soon as it is safe to do so.
Hafren Dyfrdwy	- Respond to reports of internal and external flooding from sewers - Carry out basic cleanup following flooding from Hafren Dyfrdwy sewers
North Wales Police	- General control and coordination of responses. - Set up cordons around flood area. - Evacuation.
North Wales Fire and Rescue Service	- Rescue operations. - Use of high volume pump(s) if requested and available for deployment.
Wales Ambulance Service	- Alert initial responses. - Transport of vulnerable.
Coastguard	- Rescue operations.
All	- Provide officer presence at Forward Command Post, Bronze (Operational level), Silver (Tactical Level) and the Gold (Strategic Level) if established.

12. Flood Alert – Definition and Actions

Level of warning	Definition	Action
Flood Alert 	**Flooding is possible.** **Be prepared.** Stay alert and vigilant. Low lying land and roads will be affected first. Farmers should consider moving livestock and equipment away from areas likely to flood.	All Flood Wardens can look on the Natural Resources Wales website **www.naturalresources.wales** for further information. Alternatively, Flood Wardens can call Floodline on 0345 988 1188 and key in quickdial number **191902** for further information. Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden. Flooding of property is **not** expected to occur at this level of warning, but flooding of low-lying land and roads is likely, possibly resulting in travel and communication difficulties. Please note: There will **not** be an automated message to inform members of the public when a Flood Alert is removed. This information will only be available on the internet and on Floodline.

13. Alyn Hotel Demountable Defence Trigger – Definition and Actions

Level of warning	Definition	Action
Alyn Hotel Demountable DefenceTrigger	The Alyn Hotel Demountable Defences will be installed by Natural Resources Wales. This is due to predicted weather forecast which could result in high river levels. The Demountable Defences will be monitored and Flood Warning messages will be issued as appropriate.	Natural Resources Wales' Flood Incident Duty Officer (East) will contact the Senior Flood Warden to inform that the Alyn Hotel Demountable Defences will be installed. The Senior Flood Warden should cascade this information to the other Flood Wardens. There are no further actions for Flood Wardens to perform. This message will **NOT** be shared with the general public. Flood Wardens to remain vigilant of local conditions and report any issues to the Senior Flood Warden.

14. Flood Warning – Definition and Actions

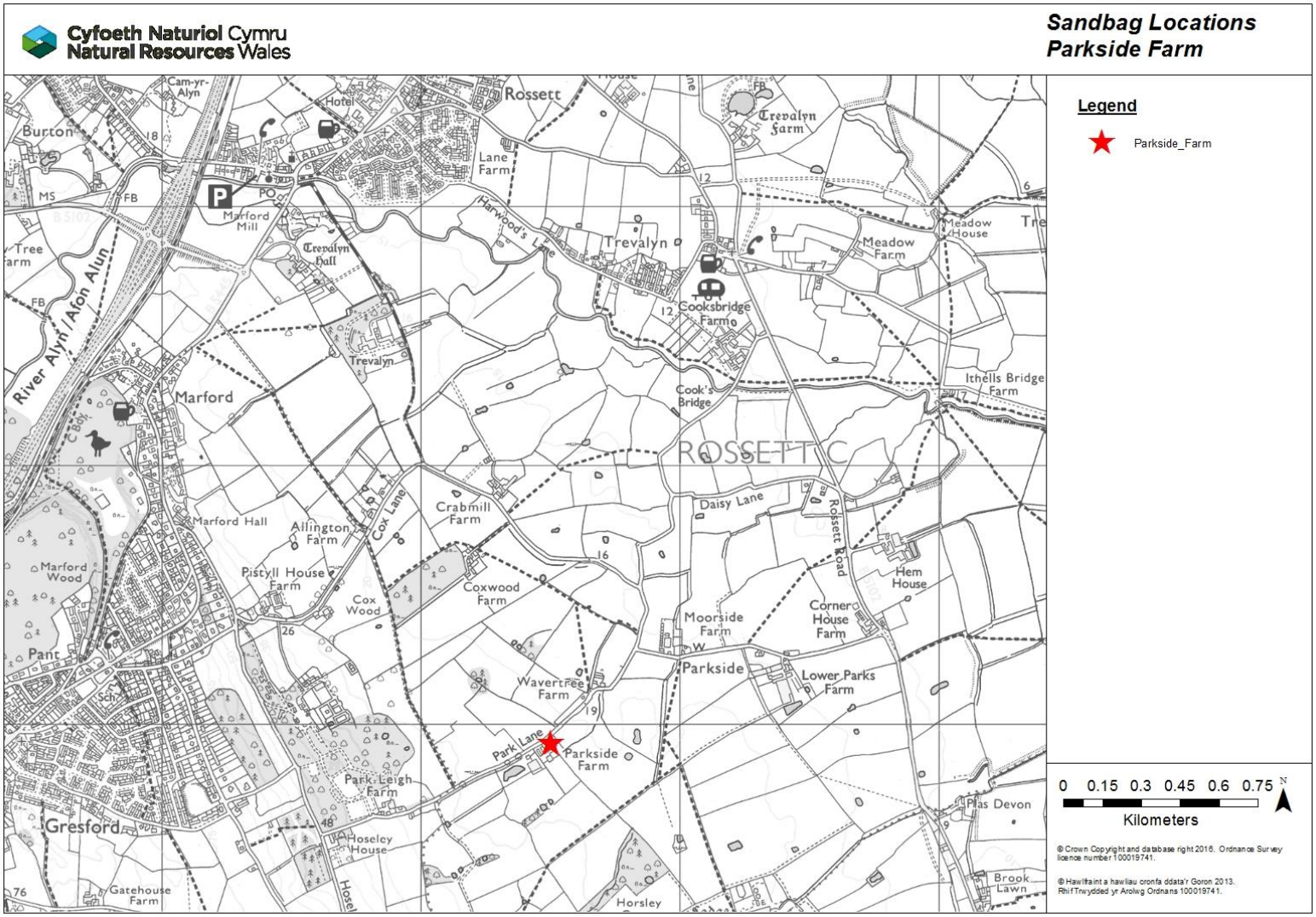
Level of warning	Definition	Action
Flood Warning 	**Flooding is expected. Immediate Action Required.** Take action now to prevent water getting into your home, move family pets and valuables to a safe place. If caught in a flash flood, get to high ground. Stay away from flood water and don't take risks.	**<u>All Flood Wardens should:</u>** • Look on Natural Resources Wales' website www.naturalresources.wales for further information. • Alternatively, call Floodline on 0345 988 1188 and key in quickdial number **191902** for further information. • Consider one's own health and safety at all times, and should not take any actions that may compromise their own or others safety. • Remain vigilant of local conditions and report any issues to the Senior Flood Warden. • Contact the Emergency Services immediately if the situation requires it. **<u>In addition the Senior Flood Warden should:</u>** • Contact Natural Resources Wales' Flood Incident Duty Officer for further information on the Flood Warning issued. • Cascade all relevant information to the other Flood Wardens. • Report any issues to the relevant organisation **<u>Multi-agency:</u>** • Decisions in regard to resources available, evacuation, rest centre and transport arrangements will be discussed by the relevant organisations during multi-agency meetings. • Response to flooding incidents will be provided on a multi-agency basis.

15. Severe Flood Warning – Definition and Actions

Level of warning	Definition	Action
Severe Flood Warning 	**Severe Flooding. Danger to Life.** Significant risk to life Significant disruption to communities Call 999 if you are in immediate danger.	**<u>All Flood Wardens should</u>**: • Look on the Natural Resources Wales website **www.naturalresources.wales** for further information. • Alternatively, Flood Wardens can call Floodline on 0345 988 1188 and key in quickdial number **191902** for further information. • Consider one's own health and safety at all times, and do not take any actions that may compromise your own or others safety • Remain vigilant of local conditions and report any issues to the Senior Flood Warden. • Contact the Emergency Services immediately if the situation requires it. **<u>In addition the Senior Flood Warden should:</u>** • Contact Natural Resources Wales' Flood Incident Duty Officer for further information on the Flood Warning issued. • Cascade all relevant information to the other Flood Wardens. • Report any issues to the relevant organisation. **<u>Multi-agency:</u>** • Decisions in regard to resources available, evacuation, rest centre and transport arrangements will be discussed by the relevant organisations during multi-agency meetings. • Response to flooding incidents will be provided on a multi-agency basis **<u>If evacuation is required:</u>** • Co-operate with the emergency services, informing them of vulnerable residents that may need assistance.

16. Warning no longer in force – Definition and Actions

Level of warning	Definition	Action
Warning no longer in force	**No further flooding is currently expected for your area.** Flood Warnings and Alerts may still be in force for surrounding areas. Flood water may still be around for several days.	If property flooding has occurred, Flood Wardens can signpost residents to information on what to do after a flood on the Natural Resources Wales website: **www.naturalresources.wales** *Click on Flooding > Preparing for flooding > What to do after a flood* As part of its investigation into the flood event, Natural Resources Wales will be in contact to gain feedback on what happened; were the Warning Messages received, at what time, was the plan activated, was there any flooding etc. In order to gain this information the Flood Plan Owner can arrange a meeting with all Flood Wardens. This feedback will assist Natural Resources Wales in performing any amendments to the Flood Warning Service as required.

17. Sandbags

The first contact for sandbags should always be Wrexham Borough Council
If WBC is unable to provide sandbags, 140 emergency sandbags are stored at Parkside Farm – contact Andrew Steven (***Page 5***) if the sandbags are needed.